Microsoft Azure
CASE STUDY

MICROSOFT AZURE PARTNER:
ReddiNet, A HASC Service
WEB SITE: www.reddinet.com
LOCATION: Los Angeles, CA, USA
ORG SIZE: More than 50 employees

MICROSOFT AZURE PARTNER PROFILE:
ReddiNet is a service of the Hospital Association of Southern California (HASC). ReddiNet is a web-based emergency medical communications system that is used to report hospital, patient, and emergency event status. ReddiNet is used by hospitals, EMS, first responders, and other health care providers. ReddiNet helps save lives by providing critical information in emergencies.

Microsoft | Go-To-Market Services

Microsoft Azure Safeguards Life-Saving Service, with Compliance Offerings That Surpass HIPAA

"Microsoft Azure provides the right replacement for our traditional datacenters. The HIPAA protection it offers and the ability to failover to multiple time zones enables us to meet our customers' requirements for compliance and service." – Soraya Peters, Vice President, ReddiNet

- ## SITUATION

  To optimize performance, stay current with hardware advancements, reduce maintenance downtime, and ensure seamless failover, ReddiNet was looking to move from its traditional data centers to the cloud. Accommodating surges in usage during large-scale emergencies and ensuring reliability and 24/7 system availability were key, as was choosing a solution compliant with HIPAA.

- ## SOLUTION

  Moving to Azure enables ReddiNet to continue providing life-saving services on a 24/7 schedule, while protecting patient health information as required under HIPAA regulations. Microsoft Azure features used by ReddiNet include App Service, SQL Database, Traffic Manager, Application Insights, and Scheduler. ReddiNet is in a continuing state of expanding and enhancing its services, customer base, and features, and added a stand-alone product, the Family Reunification Center (FRC), in 2016.

- ## BENEFITS

  Microsoft Azure offers the most comprehensive set of compliance offerings of any cloud service provider, including HIPAA.

  Moving to Azure ensures ReddiNet is always current with upgrades and changes to the Microsoft Windows platform.